

# General Conditions



## 1. PRICE PER HOUR

The boat hire is based on a Time Charter party and includes crew, harbour charges and fuel (for normal trips). For motored vessels there is an additional charge for extra fuel for faster or longer trips. Half the hourly rate is added for trips to pick up/drop off guests other than Oslo harbour. The hourly rate is calculated from the hour stated when the boat is booked, with a min. of 5 hours, until the last guest is ashore.

## 2. FOOD

All boats have a restaurant facilities on board. It is therefore not possible to bring your own food. Our menu tries to accommodate a wide variety of tastes. In addition, if you would like food not mentioned on the menu, please contact us and we will do our utmost to accommodate your request. Food orders must be placed at least 8 days before departure.

## 3. DRINK

If you require any drinks that we do not carry, we must receive a binding order for this at least 8 days before the trip. The serving of alcohol on our vessels is subject to the same regulations as in restaurants. It is prohibited to bring your own drink with you and you are responsible for informing your clients of the rules. If passengers are notably intoxicated they will not be permitted onboard. Breach of these conditions is regarded as a serious breach of the contract, and gives the captain the right, based on his evaluation of safety, to cancel the whole event and even to return all passengers to shore. If the company suffers any loss as a result of such breaches, the client will be obliged to cover the loss.

## 4. BOOKING

Contact our office to check that the boat you have chosen is available on the day required. Upon booking you will receive a contract to be signed, a reservation confirmation, as well as a bank voucher for the deposit fee. (50% of boat hire). The contract is binding from the day we receive your signed contract, and the deposit which must be paid within 8 days after booking.

## 5. CANCELLATION

We fully understand that a client may have to cancel due to unavoidable circumstances. However, due to a very short and very busy season, we suffer a direct loss if cancellation is not announced well in advance. If cancellation occurs more than two months before the date of departure, you will only receive a half of the sum of the deposit in return. On cancellation later than two months before the trip, the full hire amount must be paid. For the sailing ships, there is an additional amount payable in compensation for lost trade of NOK 200 multiplied by the ship's minimum number of guests. On cancellation within 8 days of sailing, boat hire plus additional items ordered must be paid in full. In these cases, if food has not been ordered, a trade compensation of

NOK 200 per boat's minimum no. of guests must be paid. If the number of guests on a trip is less than the minimum no. stated, a trade compensation of NOK 200 per guest under the minimum stated is to be paid. If we receive another booking for the date of cancelled, the cancellation charges will be limited to maximum 25% of the boat hire.

## 6. LIMITATION OF RESPONSIBILITY

All our boats are insured to carry passengers. We cannot assume responsibility for property left behind. Insurance policy conditions oblige us to refuse any claims for loss of life, injury to person or property as stated in paragraph 188-189 of the Maritime Law, or any other loss from a shipwreck or company loss. Our limitation of responsibility is further subject to Maritime Law paragraph 234-235.

## 7. WEATHER CONDITIONS

We cannot accept cancellation of a trip because of bad weather. All our boats have comfortable saloons/cabins. Our experience is that a trip can be just as successful on rainy days.

## 8. LIVE MUSIC

When ordering live music for your cruise with us, please consider that weather conditions may limit the possibilities for the musicians to perform on deck. There are also restrictions on live music performance close to the islands. Musicians' fees are not influenced by possible performance restrictions.

## 9. STILETO HEELS

Most of our boats have very fine wooden decks, therefore, we request that our guests avoid wearing shoes with sharp or metal heels.

## 10. PORTS OF CALL

Most of our boats have permanent mooring at the City Hall Quay 2, the others at Aker Brygge. If you should wish to be picked up or dropped off at any other dock within the Oslo Fjord, it can usually be arranged. We cannot however be burdened with any monetary loss incurred if the chosen dock is not approachable due to other boats already moored there, difficult weather, wind or ice conditions.

## 11. PAYMENT

It is the client's decision as to whether the trip inclusive of food and drink is invoiced to him or whether drinks is paid for by the individual guest. We prefer that drink with meals is added to the invoice. At the end of the trip you will then receive an invoice for the net total and this should be paid immediately. If we do not receive payment within 10 days from date of invoice, interest is charged at 1 % at first of each month. For those individuals and companies unknown to us, the invoice for boat hire and ordered items must be paid 8 days before the trip